

Utility Rate Increase Notice:

A utility rate increase will go into effect with the July 2017 utility bills. The new rate will reflect a .76 cent increase to your bill per 1,000 gallons on sewer and water only. The rate for garbage, recycling, storm drain, and minimum availability fees will all remain the same.

The City of Norwalk completed a rate study in 2014 and the City Council approved to implement a rate adjustment for 2015, 2016 and 2017. Ongoing rate adjustments will be reviewed to help ensure the reliability and maintenance of basic water and sewer services in our community.

Norwalk elected officials and city staff are committed to managing these costs in the most efficient and sustainable way while maintaining our commitment to the city's future growth.

As our customer you are our most valuable asset and we appreciate your continued business. The Norwalk residents who have lived here many years and those just moving in will continue to benefit from the quality services we strive to provide.

If you have questions about this rate increase, please feel free to contact our utility office at City Hall at 981-0228.